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## ES - Spanish

# Como explorar la web, ver fecha de entrega y realizar un pedido online

### 1. Acceda a su área de cliente

- Acceda a su área de cliente en <https://karactermania.com/es/login>.
- Introduzca su usuario y contraseña.
- Sino recuerda la contraseña, haga clic en el "Olvido su contraseña?".

#### INICIAR SESIÓN

Si tiene una cuenta con nosotros, por favor acceda con sus datos.



Dirección de correo electrónico

Contraseña

\* Campos requeridos


Olvidó su contraseña?

ACCEDER

- En "Mi cuenta" encontrará sus pedidos, facturas, y catálogos en PDF



#### ESPACIO CLIENTE



CLIENTE: COMPAÑIA TEST ES

ID CLIENTE:

MI CUENTA MIS PEDIDOS MIS FACTURAS CATÁLOGOS LANZAMIENTO

## 2. Explorar el catálogo, productos en stock y en preventa

- Para explorar el catálogo, seleccione una Línea:

CASUAL BRANDS KIDS HIGHSCHOOL NAVIDAD LICENSES OFERTAS

- Los **productos en PRE-VENTA** aparecen con una etiqueta verde, son productos en fase final de fabricación con una fecha de entrega estimada.
- Los **productos en stock** aparecen sin la etiqueta y están listos para entrega inmediata.



Heady Backpack Winnie The...  
WINNIE THE POOH  
05115



Heady Shoulder Bag Winnie...  
WINNIE THE POOH  
05116



Heady Coin Purse Winnie The...  
WINNIE THE POOH  
05117



4-Wheel Cabin Suitcase Winn...  
WINNIE THE POOH  
06243

- La **fecha de entrega** se puede ver en la descripción del producto.



WINNIE THE POOH MULTICOLOUR HEADY BACKPACK WINNIE THE POOH TIGER FACE

Ref. 05115

Units  
Minimum Order Units: 10

Units  
+ 10 -



PRE-ORDER

INFORMATIONS SHIPPING & RETURNS

-Heady Backpack Winnie The Pooh Tiger Face. Winnie The Pooh. Urban backpack with main compartment and front pocket with zipper. Two open side pockets and inner lining with additional zippered pocket, to organize your belongings. >>>> PRESALE PRODUCT-ESTIMATED DELIVERY: 2023-08-11 <<<<<



- La **fecha de entrega** también se puede ver en la cesta de la compra

	Product Name	Sku	Price	Discount	Client Price
DATE OF SERVICE: IMMEDIATE SERVICE					
	HEADY SHOULDER BAG WINNIE... * IMMEDIATE SERVICE: 10QTY (20/06/2023)	04694			
PRE-ORDER					
	HEADY BACKPACK WINNIE THE... * PRE-ORDER :10QTY(11/08/2023)	05115			

### 3. Realizar un pedido, dirección de facturación y envío.

- Después de añadir los productos en el carrito de la compra, haga clic en el botón Realizar pedido:

CARRITO DE COMPRAS

	Nombre del producto	Código	Precio Tarifa	Descuento	Precio Cliente	Uds	Subtotal	
FECHA DE SERVICIO: SERVICIO INMEDIATO								
	BOLSO REDONDO PADDING... * IMMEDIATE SERVICE: 5QTY (28/10/2023)							 
	MONEDERO COOKIE PADDING... * IMMEDIATE SERVICE: 10QTY (28/10/2023)							 
			CONTINUAR COMPRANDO	ACTUALIZAR EL CARRITO DE COMPRAS	VACIAR COMPRA			

Subtotal  
TOTAL

REALIZAR PEDIDO

- Seleccione **la dirección de facturación**.
- Haga clic sobre "Enviar a esta dirección" o a "Enviar a una dirección diferente".
- Seleccione **la dirección de envío**.



Seleccione una dirección de facturación de su libreta de direcciones o ingrese una nueva dirección.

New address ▼

KaracterMania\_KaracterMania\_jmwin@lyopmail.com\_456546456\_KaracterMania\_KaracterMania\_BARCELONA\_España\_00000

New address

Comprueba que su correo electrónico sea correcto porque le enviaremos la información de envío.

Verifique que su número sea correcto porque le enviaremos allí la información de envío.

- Guardar la dirección \*
- Enviar a esta dirección \*
- Enviar a una dirección diferente \*



\*Campos requeridos

Continuar

## 4. Revisar y enviar el pedido.

- Revise los datos de facturación y envío.
- Realice clic en el cuadro "Estoy de acuerdo con los términos y condiciones"
- Haga clic en el botón "REALIZAR PEDIDO" para enviar.
- Una vez enviado, se tramita el pedido según las condiciones acordadas.

### DIRECCIÓN DE FACTURACIÓN

Name Billing 1.0  
LName Billing 1.0  
STREET - BILLING ADDRESS 1.0  
White Extension  
CITY - BILLING 1.0,Barcelona  
España  
08908  
T:123456789

Cambiar

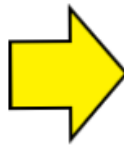
### DIRECCIÓN DEL ENVÍO

Name Billing 1.0  
LName Billing 1.0  
STREET - BILLING ADDRESS 1.0  
White Extension  
CITY - BILLING 1.0,Barcelona  
España  
08908  
T:123456789

Cambiar

### S O L I C I T A P R E S U P U E S T O

Editar su carrito



SUBTOTAL (2 Artículo)

59,64 €

TOTAL

59,64 €

Estoy de acuerdo con los [Términos y Condiciones](#)

REALIZAR EL PEDIDO

## EN - English

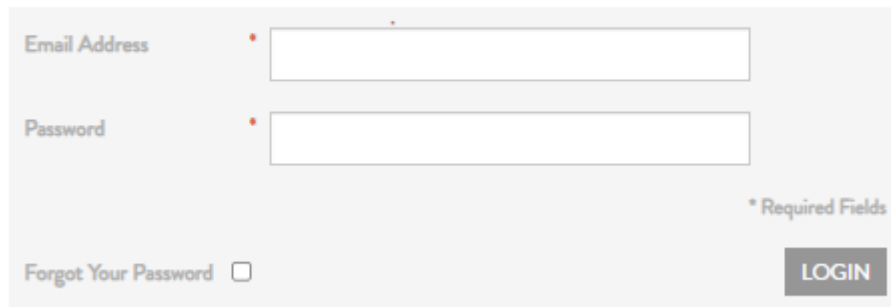
# How to explore the website, view delivery dates and place an order online

## 1. Log in to your customer area

- Log in to your customer area at <https://karactermania.com/en/login>.
- Enter your username and password.
- If you do not remember your password, click on the "Forgot your password?"

### SIGN IN

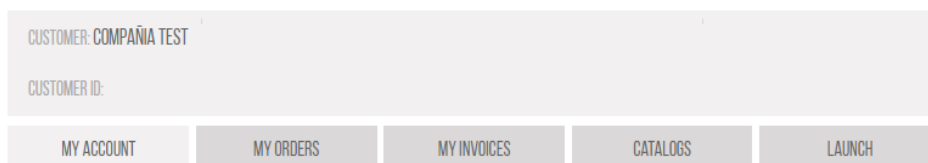
If you have an account with us, please log in.



The sign-in form contains two input fields: "Email Address" and "Password", both marked with a red asterisk as required fields. Below the "Password" field is a link for "Forgot Your Password" with an unchecked checkbox. A "LOGIN" button is located at the bottom right of the form area.

- In "My account" you will find your orders, invoices and PDF catalogues.

### CUSTOMER AREA



The customer area dashboard shows the customer name "CUSTOMER: COMPAÑIA TEST" and "CUSTOMER ID:". Below this information is a row of five navigation buttons: "MY ACCOUNT", "MY ORDERS", "MY INVOICES", "CATALOGS", and "LAUNCH".

## 2. Browse the catalogue, products in stock and in pre-sale

- To explore the catalogue, select a Line:



- The **products in PRE-SALE** appear with a green label, these are products in final phase of manufacture and an estimated date of delivery
- The **products in stock** do not have the label and ready for an immediate delivery.



Heady Backpack Winnie The...  
WINNIE THE POOH  
05115



Heady Shoulder Bag Winnie...  
WINNIE THE POOH  
05116



Heady Coin Purse Winnie The...  
WINNIE THE POOH  
05117



4-Wheel Cabin Suitcase Winn...  
WINNIE THE POOH  
06243

- The **delivery date** can be viewed at the product description:

WINNIE THE POOH MULTICOLOUR HEADY BACKPACK WINNIE THE POOH TIGER FACE

Ref. 05115

Units  
Minimum Order Units: 10

Units  
+ 10 -

PRE-ORDER

INFORMATIONS SHIPPING & RETURNS

-Heady Backpack Winnie The Pooh Tiger Face. Winnie The Pooh. Urban backpack with main compartment and front pocket with zipper. Two open side pockets and inner lining with additional zippered pocket, to organize your belongings. >>>> PRESALE PRODUCT-ESTIMATED DELIVERY: 2023-08-11 <<<<<



- The **delivery date** can also be viewed in the shopping cart

	Product Name	SKU	Price	Discount	Client Price
DATE OF SERVICE: IMMEDIATE SERVICE					
	HEADY SHOULDER BAG WINNIE... * IMMEDIATE SERVICE: 10QTY (20/06/2023)	04694			
PRE-ORDER					
	HEADY BACKPACK WINNIE THE... * PRE-ORDER :10QTY(11/08/2023)	05115			

### 3. Place an order, billing and shipping address.

- After adding the products in the shopping cart, click on the "Proceed Checkout" button:

#### SHOPPING CART

	Product Name	Sku	Price	Discount	Client Price	Qty	Subtotal	
DATE OF SERVICE: IMMEDIATE SERVICE								
	PADDING ROUND SHOULDER BA... * IMMEDIATE SERVICE: 5QTY (28/10/2023)							
	PADDING COOKIE COIN PURSE... * IMMEDIATE SERVICE: 10QTY (28/10/2023)							
<input type="button" value="CONTINUE SHOPPING"/> <input type="button" value="UPDATE SHOPPING CART"/> <input type="button" value="CLEAR SHOPPING CART"/>							Subtotal TOTAL	

- Select the **billing address**.
- Click on "Send to this address" or "Send to a different address".
- Select the shipping address.

BILLING INFORMATION **1**
SHIPPING INFORMATION **2**
ORDER REVIEW **3**

Select a billing address from your address book or enter a new address.

New address

KarakterMania, KarakterMania, jimwen@yopmail.com, 456546456, KarakterMania, KarakterMania, BARCELONA, Spain, 00000

New address

Check that your e-mail is correct because we will send you there shipping information.

Email Address \*

Address

Address

-Choose a Country-  State/Province


City \* Zip/Postal Code

Check that your number is correct because we will send you there shipping information.

Save to the address book \*

Ship to this address \*

Ship to different address \*



\*Required Fields

Continue



## 4. Review and submit the order

- Review the invoice and delivery address.
- Click on the "I agree to the terms and conditions" box,
- Click on the "PLACE ORDER" button to submit.
- Once submitted, the order will be processed according to the agreed conditions.

### BILLING ADDRESS

Name Billing 1.0  
LName Billing 1.0  
STREET - BILLING ADDRESS 1.0  
White Extension  
CITY - BILLING 1.0,Barcelona  
Spain  
08908  
T:123456789

Change

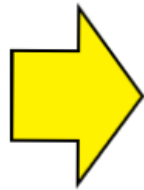
### SHIPPING ADDRESS

Name Billing 1.0  
LName Billing 1.0  
STREET - BILLING ADDRESS 1.0  
White Extension  
CITY - BILLING 1.0,Barcelona  
Spain  
08908  
T:123456789

Change

### GET A QUOTE

Edit Your Cart



SUBTOTAL (2 Items) 59,64 €

TOTAL 59,64 €

I agree to the [Terms and Conditions](#)

PLACE ORDER

## FR - Français

# Comment explorer le site web, consulter dates de livraison et passer une commande en ligne?

### 1. Connectez-vous à votre espace client

- Connectez-vous à votre espace client sur <https://karactermania.com/fr/login>.
- Saisissez votre nom d'utilisateur et votre mot de passe.
- Si vous ne vous souvenez pas de votre mot de passe, cliquez sur le lien "Mot de passe oublié ?"

#### SE CONNECTER

Si vous avez un compte, veuillez vous identifier.

Adresse mail	*	<input type="text"/>
Mot de passe	*	<input type="password"/>
* Champs obligatoires		
Mot de passe oublié	<input type="checkbox"/>	<input type="button" value="CONNEXION"/>

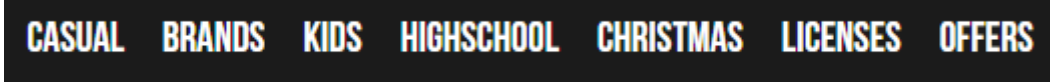
- Dans "Mon compte", vous trouverez vos commandes, vos factures et vos catalogues PDF.

#### CUSTOMER AREA

CUSTOMER: COMPAÑIA TEST				
CUSTOMER ID:				
MY ACCOUNT	MY ORDERS	MY INVOICES	CATALOGS	LAUNCH

## 2. Explorer le catalogue, les produits en stock et en prévente.

- Pour explorer le catalogue, sélectionnez une ligne :



- Les **produits en PRE-VENTE** apparaissent avec une étiquette verte, ce sont des produits en phase finale de fabrication et une date de livraison estimée.
- Les **produits en stock** n'ont pas d'étiquette et sont prêts à être livrés immédiatement.



- La date de livraison peut être consultée dans la description du produit :

**WINNIE THE POOH MULTICOLOUR HEADY BACKPACK WINNIE THE POOH TIGER FACE**

Ref. 05115

Units  
Minimum Order Units: 10

Units  
+ 10 -

**PRE-ORDER**

INFORMATIONS SHIPPING & RETURNS

-Hoady Backpack Winnie The Pooh Tiger Face. Winnie The Pooh. Urban backpack with main compartment and front pocket with zipper. Two open side pockets and inner lining with additional zippered pocket, to organize your belongings. >>>> **PRESALE PRODUCT-ESTIMATED DELIVERY: 2023-08-11** <<<<<<



- La date de livraison peut également être consultée dans le panier d'achat.

	Product Name	SKU	Price	Discount	Client Price
DATE OF SERVICE: IMMEDIATE SERVICE					
	HEADY SHOULDER BAG WINNIE... <span style="background-color: #4CAF50; color: white; padding: 2px;">* IMMEDIATE SERVICE: 10QTY (20/06/2023)</span>	04694			
PRE-ORDER					
	HEADY BACKPACK WINNIE THE... <span style="background-color: #F44336; color: white; padding: 2px;">* PRE-ORDER :10QTY(11/08/2023)</span>	05115			

### 3. Passer une commande, adresse de facturation et d'expédition.

- Après avoir ajouté les produits dans le panier, cliquez sur le bouton "Proceed Checkout" :

#### SHOPPING CART

	Product Name	SKU	Price	Discount	Client Price	Qty	Subtotal	
DATE OF SERVICE: IMMEDIATE SERVICE								Subtotal
								TOTAL
	PADDING ROUND SHOULDER BA... <small>* IMMEDIATE SERVICE: 5QTY (28/10/2023)</small>							PROCEED TO CHECKOUT
	PADDING COOKIE COIN PURSE... <small>* IMMEDIATE SERVICE: 10QTY (28/10/2023)</small>							
<a href="#">CONTINUE SHOPPING</a> <a href="#">UPDATE SHOPPING CART</a> <a href="#">CLEAR SHOPPING CART</a>								

- Sélectionnez **l'adresse de facturation**.
- Cliquez sur "Envoyer à cette adresse" ou "Envoyer à une autre adresse".
- Sélectionnez l'adresse de livraison.

INFORMATIONS DE FACTURATION      INFORMATIONS DE LIVRAISON      VÉRIFICATION DE COMMANDE

1      2      3

Sélectionnez une adresse de facturation dans votre carnet d'adresses ou saisissez une nouvelle adresse.

New address ▼

KarakterMania,KarakterMania\_inven@yahoo.com,456546456,KarakterMania,,KarakterMania,BARCELONA,Espagne,00000

New address

Vérifiez que votre e-mail est correct car nous vous y enverrons les informations d'expédition.

Adresse mail \*

Adresse

Adresse

Choisissez un pays- ▼      State/Province


Ville \*      Code postal

Vérifiez que votre numéro est correct car nous vous y enverrons les informations d'expédition

Enregistrer dans le carnet d'adresses \*

Livrer à cette adresse \*

Livrer à une autre adresse \*



\* Champs obligatoires

[Continuer](#)

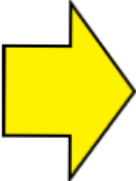
## 4. Examiner et soumettre la commande

- Examinez la facture et l'adresse de livraison.
- Cliquez sur la case "J'accepte les conditions générales",
- Cliquez sur le bouton "COMMANDER" pour soumettre la commande.
- Une fois soumise, la commande sera traitée conformément aux conditions convenues.

BILLING ADDRESS	SHIPPING ADDRESS
Name Billing 1.0 LName Billing 1.0 STREET - BILLING ADDRESS 1.0 White Extension CITY - BILLING 1.0,Barcelona Spain 08908 T:123456789	Name Billing 1.0 LName Billing 1.0 STREET - BILLING ADDRESS 1.0 White Extension CITY - BILLING 1.0,Barcelona Spain 08908 T:123456789
<a href="#">Change</a>	<a href="#">Change</a>

---

G E T A Q U O T E

<a href="#">Edit Your Cart</a>		SUBTOTAL (2 Items) 59,64 €
		<b>TOTAL 59,64 €</b>
		<input type="checkbox"/> I agree to the <a href="#">Terms and Conditions</a>
		<a href="#">PLACE ORDER</a>

## IT - Italien

### Come esplorare il sito web, visualizzare le date di consegna ed effettuare un ordine online

#### 1. Accedere alla propria area clienti

- Accedere all'area clienti di <https://karactermania.com/it/login>.
- Inserite il vostro nome utente e la vostra password.
- Se non si ricorda la password, cliccare su "Hai dimenticato la password?"

#### ACCEDI

Se hai un account con noi, per favore accedi.

Indirizzo email \*

Password \*

\* Campi obbligatori

Hai dimenticato la password?

ACCEDI

- In "Il mio account" troverete i vostri ordini, le fatture e i cataloghi in formato PDF.



#### CUSTOMER AREA

CUSTOMER: COMPAÑIA TEST

CUSTOMER ID:

MY ACCOUNT   MY ORDERS   MY INVOICES   CATALOGS   LAUNCH

## 2. Esplorare il catalogo, i prodotti in stock e in prevendita

- Per esplorare il catalogo, selezionare una linea:



- I prodotti in PREVENDITA appaiono con un'etichetta verde; si tratta di prodotti in fase finale di produzione e con una data di consegna stimata.
- I prodotti in stock non hanno l'etichetta e sono pronti per una consegna immediata.



Heady Backpack Winnie The...  
**WINNIE THE POOH**  
05115



Heady Shoulder Bag Winnie...  
**WINNIE THE POOH**  
05116



Heady Coin Purse Winnie The...  
**WINNIE THE POOH**  
05117



4-Wheel Cabin Suitcase Winn...  
**WINNIE THE POOH**  
06243

- La data di consegna può essere visualizzata nella descrizione del prodotto:



WINNIE THE POOH MULTICOLOUR HEADY BACKPACK WINNIE THE POOH TIGER FACE

Ref. 05115

Units  
Minimum Order Units: 10

Units  
+ 10 -

PRE-ORDER

INFORMATIONS SHIPPING & RETURNS

-Heady Backpack Winnie The Pooh Tiger Face. Winnie The Pooh. Urban backpack with main compartment and front pocket with zipper. Two open side pockets and inner lining with additional zippered pocket, to organize your belongings. >>>> **PRESALE PRODUCT-ESTIMATED DELIVERY: 2023-08-11** <<<<<



- La data di consegna può essere visualizzata anche nel carrello.

	Product Name	Sku	Price	Discount	Client Price
DATE OF SERVICE: IMMEDIATE SERVICE					
	HEADY SHOULDER BAG WINNIE... <span style="background-color: #4CAF50; color: white; padding: 2px;">* IMMEDIATE SERVICE: 10QTY (20/06/2023)</span>	04694			
PRE-ORDER					
	HEADY BACKPACK WINNIE THE... <span style="background-color: #F44336; color: white; padding: 2px;">* PRE-ORDER :10QTY(11/08/2023)</span>	05115			

### 3. Effettuare un ordine, indirizzo di fatturazione e di spedizione.

- Dopo aver aggiunto i prodotti al carrello, fare clic sul pulsante "Procedi al CHECKOUT":

#### CARRELLO

	Nome prodotto	Sku	Prezzo	Sconto	Client Price	Pz	Subtotale	
DATA DI SERVIZIO: SERVIZIO IMMEDIATA								
	ZAINO PADDING DB TOPOLINO... * IMMEDIATE SERVICE: 1QTY (29/11/2022)	03927	44,50 €	0 %	44,50 €	+ 1 -	44,50 €	 
	BORSA A TRACOLLA SACHEL... * IMMEDIATE SERVICE: 1QTY (29/11/2022)	02834	37,90 €	0 %	37,90 €	+ 1 -	37,90 €	 
			CONTINUA L'ACQUISTO			AGGIORNA CARRELLO		SVUOTA IL CARRELLO

Subtotale 82,40 €  
**TOTALE 82,40 €**

**PROCEDI AL CHECKOUT**

- Selezionare l'indirizzo di fatturazione.
- Cliccare su "Invia a questo indirizzo" o "Invia a un altro indirizzo".
- Selezionare l'indirizzo di spedizione.

INFORMAZIONI FATTURAZIONE      INFORMAZIONI DI SPEDIZIONE      RIVEDI ORDINE

---

1      2      3

Seleziona un indirizzo di fatturazione dalla tua rubrica o inserisci un nuovo indirizzo.

New address ▼

KaracterMania, KaracterMania,imwen@yopmail.com,456546456,KaracterMania, KaracterMania, BARCELONA, Spagna, 00000

New address

Controlla che la tua e-mail sia corretta perché ti invieremo lì le informazioni di spedizione.

Indirizzo email \*

Indirizzo

Indirizzo

Scogli un paese ▼      Stato/Provincia

Città \*      CAP

Controlla che il tuo numero sia corretto perché ti invieremo lì le informazioni di spedizione.

Salva nella rubrica \*

Spedisci a questo indirizzo \*

Spedisci ad un indirizzo diverso \*

\*Campi obbligatori

Continua





## 4. Esaminare e inviare l'ordine

- Controllare la fattura e l'indirizzo di consegna.
- Fare clic sulla casella "Accetto i termini e le condizioni",
- Fare clic sul pulsante "INVIO ORDINE" per inviare l'ordine.
- Una volta inviato, l'ordine verrà elaborato in base alle condizioni concordate.

### BILLING ADDRESS

Name Billing 1.0  
LName Billing 1.0  
STREET - BILLING ADDRESS 1.0  
White Extension  
CITY - BILLING 1.0,Barcelona  
Spain  
08908  
T:123456789

Change

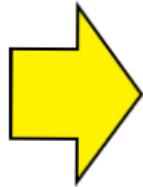
### SHIPPING ADDRESS

Name Billing 1.0  
LName Billing 1.0  
STREET - BILLING ADDRESS 1.0  
White Extension  
CITY - BILLING 1.0,Barcelona  
Spain  
08908  
T:123456789

Change

### GET A QUOTE

Edit Your Cart



SUBTOTAL ( 2 Items) 59,64 €

TOTAL 59,64 €

I agree to the [Terms and Conditions](#)

PLACE ORDER