

## EN - Options, and General Purchase Conditions 2024

To purchase our products directly from us you can:

- A) Place orders over 500€ by purchasing directly from the Karatermania website.
- B) Place orders over 100€ by purchasing on our marketplace reserved exclusively for B2B shops and professionals.

### Option A) Place orders over €500 on the Karactermania website\*:

\*Applies to all customers, except those with negotiated conditions, and without purchases for more than two years.

**Companies and professionals can choose between a STORE or WHOLESALE account.**

Register at this link: <https://karactermania.com/en/login>

- **Store Account:** Access to B2B price list. **Minimum order value per shipment: 500 euros** (MOV per shipment), and minimum per ref. from 2 to 6 units. (MOQ).
- **Wholesale Account with 15% discount** over B2B price list. **Minimum order value per shipment: 1,000 euros** (MOV per shipment), and minimum per ref. from 6 to 10 pcs (MOQ).
- **Wholesale Account with 25% discount** over B2B price list. **Minimum order: 5,000 euros per shipment** (MOV per shipment), and minimum per ref. from 6 to 10 pcs (MOQ).
- **Wholesale Account with discounts over 25%** over B2B price list. **Minimum order value per shipment 10,000 euros** (MOV per shipment), and minimum per ref. from 6 to 10 pcs (MOQ). **Carriage paid by consignee (EXW).**
- **Minimum order value per shipment** (MOV per shipment): Multiple orders are accepted and grouped. We dispatch the goods once the total meets the minimum order value per shipment. Otherwise, total shipping costs apply.
- **Transport expenses:**
  - When the MOV per shipment is reached:
    - **Free** in Spain, Portugal, Germany, Holland and Belgium except for islands.
    - In all other areas, shipping costs are to be paid by the customer, **a 5% discount over the order total is added if the MOV is reached.**
  - When the MOV per shipment is not reached:
    - The customer can increase the order up to the MOV per shipment, or the shipping cost will be quoted and the cost will be included in the invoice.
  - The customer has the option to collect the merchandise (EXW).
  - Orders with promotional products, to consult.
- **Services**
  - Access to the catalog in digital format:
  - Access to pre-sale product reservations (in the final production phase).
  - Access to product images and different views in 1500x1500px (service upon request)
  - Access to catalog in XLS and CSV through FTP and EMIAL (service upon request)
- **FAQ:** Browse web catalog and place an order: <https://files.karactermania.com/faq-online-order.pdf>

### Option B) Purchase over 100 euros and 1 unit per reference:

**Please, register at the following B2B platforms Faire or Ankorstore** (exclusive for professionals) and benefit of:

- Free shipping and payments in 30/60 days according to conditions on the platform.
- Orders are shipped and invoiced by KaracterMania.
- The minimum order quantity per reference is 1 unit (MOQ) and the minimum order is 100 euros (MOV).
- Discount on first order done on the platform.
- **Faire** : <https://www.faire.com/direct/karactermania> view if Faire is available in your country, [click here](#).
- **AnkorStore**: <https://ankorstore.com/lift/karactermania-24017>, view if Ankorstore is available in your country, [click here](#).